



Thessaloniki, 28/9/2021

PROCUREMENT & INVESTMENTS DIVISION

SUBJECT: Answer to a question submitted in the context of the Open Tender TED 070/2021 for the supply of physical servers.

QUESTION:

In the invitation **TED 070/2021**, in the section Installation it is mentioned that -the installation of all the equipment, its configuration and then the training that will follow, will be done by a certified engineer/partner of the contractor, with the appropriate technical experience, in consultation with the Information & Communications Technology Department of ThPA SA.

Will the above actions be accepted by a certified engineer of each participant or **only by a certified engineer of the manufacturer?**

ANSWER:

The installation of all equipment, its configuration and then the training that will follow, will be done by a certified engineer/partner of the **manufacturer of the proposed solution**, with the appropriate technical experience, in consultation with the Information & Communications Technology Department of ThPA SA.

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